

# Homeowners Guide

Kallista Products

KALLISTA.

1057788-5-F

## Thank You For Choosing Kallista

Thank you for choosing Kallista. Your Kallista product combines exceptional performance with timeless classic elegance that will satisfy you for years to come. The dependability and beauty of your Kallista product will surpass your highest expectations.

Please take a few minutes to study this Homeowners Guide. Pay special attention to the care and cleaning and warranty information.

All information in this manual is based upon the latest product information available at the time of publication.

## Care and Cleaning

For best results, keep the following in mind when caring for your Kallista product:

**General Cleaning** - Use a mild detergent such as liquid dishwashing soap and warm water for cleaning. Rinse well to remove all detergent and gently dry. Do not use abrasive cleaners that may scratch or dull the surface.

**Read Labels** - Carefully read the cleaner product label to ensure the cleaner is safe for use on the material.

**Test First** - Always test your cleaning solution on an inconspicuous area before applying it to the entire surface.

**Do Not Let Cleaners Soak** - Do not allow cleaners to sit or soak on the product.

**Wipe Clean** - Wipe surfaces clean and rinse completely with water immediately after cleaner application. Rinse and dry any overspray that lands on nearby surfaces.

**Avoid Abrasive Materials** - Use a soft, dampened sponge or cloth. Never use an abrasive material such as a brush or scouring pad to clean surfaces.

For detailed cleaning information and products to consider, visit [www.kallista.com](http://www.kallista.com). For additional assistance, please contact Kallista Customer Service at 1-888-4-KALLISTA (1-888-452-5547).

## Warranty

### FIVE-YEAR LIMITED WARRANTY

All Kallista products carry Kallista's five-year limited warranty unless otherwise noted.\*

Kallista products are warranted to be free of defects in material and

## **Warranty (cont.)**

workmanship for five years from the date of installation.

Kallista will, at its election, repair, replace or make appropriate adjustment where Kallista inspection discloses any such defects occurring in normal usage within five (5) years after installation. Kallista is not responsible for removal or installation costs. Damages due to improper handling, installation or maintenance are not considered manufacturing defects and are not covered by this warranty. This warranty is valid for the original consumer purchaser only.

To obtain warranty service, contact your Kallista Authorized Showroom.

Products must be maintained and cleaned in accordance with the care and cleaning instructions provided by Kallista. Improper care or cleaning, including damage from the use of abrasive chemicals, will void this warranty. Gloss reduction, scratching, staining and alkaline etching of finishes over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear. Use of in-tank toilet cleaners will void the warranty.

**Implied warranties including that of merchantability and fitness for a particular purpose are expressly limited in duration to the duration of this warranty. Kallista and/or seller disclaims any liability for special, incidental, or consequential damages.**

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state/province to state/province.

**This is Kallista's exclusive written warranty.**

\* Kallista's Hampstead and Stafford vitreous products, stainless steel accessories, and wooden accessories carry a one-year Limited Warranty.

## **Service**

- For service and installation issues and concerns, call 1-888-4-KALLISTA (1-888-452-5547).

USA/Canada: 1-888-4-KALLISTA

Fax: 1-888-272-3094

[kallista.com](http://kallista.com)

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